

POL COVID-19 Testing

STEP-BY-STEP INSTRUCTIONS: SWITCHING OVER TO NEW SYSTEM

Begin by going to <u>https://cvtestreg.nmhealth.org</u> or the POL website at <u>www.lagunapueblo-nsn.gov</u> under COVID-19 Information, scroll down to COVID-19 Testing.

When at NMDOH Testing & Immunization Portal

STEP 1:

- Select your preferred language and Click "Register Now"
- Select Service Type as "COVID Testing"
- Special Event Code click "No"
- Location Select "LAGUNA"
- Select Date you wish to test
- Select Location Visiting as "PUEBLO OF LAGUNA COVID-19 TEST SITE"
- Click "Person Registering"

***Please note, to enhance security the system is now requiring a username and password to login. Choose from the following two options below to get registered...

FOR EXISTING USERS WITH A PIN:

STEP 2:

- Select "Click here to create a login account using your existing pin"
- Enter Your Pin #
- Enter Your First Name
- Enter Birth Date (mm/dd/yyyy)
- Click on "Validate & Create An Account"
- Enter a Username (minimum 8 characters)
- Create a Password (minimum 8 characters, with at least one uppercase letter, one lower case letter, and one special character)
- Re-Enter Password
- Choose Security Questions for 1 and 2 with answers (Answers are case sensitive)
- Click "Create Account"

*All your information will then be transferred. Follow the prompts to review or change any information you need. At the end, the system will schedule and provide you with a code. **YOU'RE DONE!**

**If they system DOES NOT recognize your pin# or information, you will need to create a new account. Follow the steps below for a new user account.

FOR A NEW USER:

STEP 2- Create New Account

- Click "Create a new account"
- Enter a Username (minimum 8 characters)
- Create a Password (minimum 8 characters, with at least one uppercase letter, one lower case letter, and one special character)
- Re-Enter Password
- Choose Security Questions for 1 and 2 with answers (Answers are case sensitive)
- Click "Create Account"

STEP 3- Personal

- Person Receiving Service- Enter First Name, Last Name, Birth Date (MM/DD/YYYY), Gender, and Social Security Number is Optional
- Physical Address- Enter physical address (not mailing address)
- Contact Info- Select the method to be contacted by NMDOH concerning your results. Provide a working phone # and/or email address.
- Emergency Contact- Enter contact name and phone number
- Demographics- Enter primary language, race, tribal affiliation, and ethnicity
- Click "Next Step: Occupation Details"

STEP 4- Occupation

- Referral Details- Answer questions accordingly
- Employer/School/Childcare- Enter your status accordingly
- Select any sectors that you currently work in
- Click "Next Step: Insurance Information"

STEP 5- Insurance

- Insurance Info- Select "Yes" and provide information OR select "No" if you decline to answer.
- Alternate Care Access- Select any other access of care you receive. If none, leave blank.
- Billing Consent- You must check the box! *Please note: POL will not bill your insurance for this service. Testing with POL is FREE!*
- Click "Next Step: Symptoms"

STEP 6- Symptoms

- Risk Factors- Answer questions as they pertain to your current state of health.
- Select "Special Population" if it applies to you
- Click "Next Step: Location Availability"

STEP 7- Location

- Review all information is correct.
- Click "Complete Registration"

You will receive a text and/or email once your registration is complete. Please keep your "code" on hand. You will provide this to staff when you arrive on site.