

Frequently Asked Questions

CHAP payment?

All payments for CHAP 1 in the amount of \$300.00 and CHAP 2 in the amount of \$300.00 have been processed and mailed out to those Pueblo of Laguna Tribal members that submitted a CHAP application by the November 30, 2020 deadline. If you missed the deadline of November 30, 2020 or didn't submit an application you **will not** receive a payment. You will be contacted by phone if your check is returned to the Accounting Office as it is your duty to keep an updated current address on file with the Tribal Enrollment Office. For questions please contact Treasurer Whitmore at 505-967-7099, Malerie Kie at 505-552-5795 and Mary Scott at 505-552-5670.

What is CHAP-1 (COVID-19 HARDSHIP ASSISTANCE PROGRAM-PHASE-1)?

CHAP-1 is a needs-based assistance program funded with Title V CARES Act funds received from the Federal Government.

Who is eligible to receive CHAP-1?

Any regular enrolled adult Laguna members (18 years and older as of November 30, 2020), who had an income loss or added expense due to the COVID-19 pandemic.

Where do I get an application?

Applications will be mailed to **all** members via USPS to the last known address on file with Laguna Enrollment.

Where is my application?

Applications have been sent via US Mail. Please give the Postal Service time to deliver mail.

Can another application be mailed to my current address?

Additional applications will **not** be resent to current address.

How can I get another application?

Applications will be available online on the POL website.

Do I have to fill out both sections of the application?

Check at least one (1) (or more) reasons for needed assistance in either section A **and/or** section B.

My application is incomplete can I go in and fix it?

A member of the benefits staff from CHWD will contact you by phone or email for incomplete applications. (In-person contact is not advised due to the COVID-19 pandemic.)

How much money will I receive?

Every eligible member that has had an income loss or expense due to COVID-19 will receive **\$300**.

Is CHAP-1 a portion of PCD distribution?

CHAP-1 is **not** a portion of Per Capita Distribution.

Can I go to the Tribal building to get another application?

No, per COVID-19 safe practices, in person contact is not advised.

Can I drop off my application?

No, per COVID-19 safe practices, in person contact is not advised. Pueblo will NOT accept hand-delivered applications. You must return an Application by US Mail to the address provided.

When is the deadline to get my application in?

Your application should be returned through USPS mail postmarked no later than November 30, 2020.

When will I get my check?

Checks will be processed regularly as applications are received. The final batch of CHAP-1 checks will be mailed on or before December 15, 2020. **Please do not call about status of a check until after this date.**

How can I change my address?

Contact Laguna Enrollment office at 505-552-6645 or change of address forms can be found on the POL website.

I haven't updated my mail address; can you send my application to my current address?

All applications have been sent. Applications will be available online on the POL website.